



TERMS AND CONDITIONS

1. WEATHER CONDITIONS

1.1 Where the Client requires drummers to perform outdoors, performance shall be subject to weather conditions. The drummers reserve the right, at their sole discretion, not to perform outdoors if conditions are likely to cause damage to the drums or equipment (including but not limited to rain, snow, or excessive moisture). In such circumstances, the Client will remain liable for the full booking fee. The drummers will, where reasonably possible, perform indoors as an alternative.

1.2 Should the drummers elect to perform outdoors in light drizzle, this shall be entirely at their own discretion and without liability.

1.3 Any damage caused to the drums or equipment due to the fault, negligence, or misconduct of the Client, their guests, or attendees shall be the sole responsibility of the Client. The Client agrees to reimburse the Company in full for the cost of repair or replacement.

2. CHANGES & CANCELLATION

2.1 The Company will use reasonable endeavours to accommodate any changes requested by the Client. However, the Company does not guarantee that all requests can be met. Any amendments must be confirmed in writing no later than seven (7) days prior to the event to allow for rehearsal and logistical arrangements.

2.2 If the Client requests additional performances on the day beyond what is agreed in the booking contract, additional charges will apply. Such charges must be settled immediately, prior to further performance.

2.3 In the event that the drummers are subjected to inappropriate behaviour, harassment, or verbal abuse by the Client, their guests, or attendees, the drummers reserve the right to cease performance and leave the event immediately. No refunds shall be due, and the Client remains liable for the full booking fee.

2.4 A grace period of sixty (60) minutes will be permitted from the agreed start time. If the event is delayed beyond this period, a waiting charge of **£50.00 per drummer, per hour (or part thereof)** will apply. This condition applies only to bookings for reception or Bhaarat entrances. It does not apply to bookings that include both a grand entrance and stage performance, or stage performance only.

2.5 In the event of cancellation due to government restrictions or COVID-19 related measures, the Client shall be entitled to a full refund of all monies paid. If the Client reschedules the event, the Company cannot guarantee availability of drummers for the new date. If unavailable, a full refund will also be provided.

3. PAYMENT

3.1 A non-refundable deposit (as specified in the booking form) must be paid by bank transfer in order to secure the booking.

3.2 The outstanding balance must be paid in full on or before the drummers' arrival at the event venue and prior to commencement of any performance.

3.3 Any gratuities ("tips") offered directly to the drummers during performance shall remain the property of the drummers and will not be offset against the agreed booking fee.

4. INTERNATIONAL BOOKINGS

4.1 Any personal or sensitive information provided by the Client shall be treated as confidential and will not be shared with third parties without prior consent, except where required by law.

4.2 All travel-related expenses including but not limited to flights, accommodation, airport transfers, and ground transport shall be borne by the Client. If the drummers are required to book their own flights, the Client must reimburse the costs within five (5) days of booking.

4.3 Accommodation must comprise twin rooms as a minimum standard. Where three drummers are booked, triple occupancy may be acceptable provided separate beds are supplied.

4.4 In addition to checked baggage allowance for drums and equipment, sufficient luggage allowance must be provided for clothing and performance attire.

4.5 Where accommodation is not provided at the same location as the event venue, the Client must arrange or reimburse reasonable transport to and from the venue if walking is not practical with the drums. Accommodation at or near the venue is preferred.